Why can't I see something I feel I should be able to

Software Support - 2021-02-08 - Personalise Your Kahootz

- If you have multiple accounts, check that you are logged in with the correct account. See Merge user accounts.
- Has the item been deleted?
- The permissions may have changed since you were notified - you may no longer have permission to see it.

Your workspace manager can help you with these. If you aren't sure who your workspace manager is, you can contact them by clicking **Account** > **Private Messages** > **New Private Message** and then selecting **The Workspace Manager**.

Related Content

- How-To Contact the Workspace Manager
- How-To Make someone a Workspace Manager
- How do I record actions from a meeting?